

Service Bulletin

SuperPista Floor Pump

An issue has been discovered with a sub-component of the SuperPista that can cause the gauge to suddenly fail. This failure poses a potentially dangerous situation to the user.

We have identified the cause of issue and traced it back to insufficient anti-corrosion treatment to a sub-component inside the gauge. Rigorous testing has shown that the sub-component will corrode over time causing air to leak into the gauge housing. In rare circumstances, air has become trapped inside the housing causing the gauge to burst due to pressure mounting while the product is in use.

We have created both an interim and long-term solution to address this issue.

Interim Solution: Unscrew the bezel on the top of the gauge of the SuperPista and set aside. Remove the gauge lens and set aside. Re-install the bezel and hold onto the gauge lens until your replacement gauge arrives.

Long-term Solution: We're going to be sending out gauge replacements for the SuperPista. This replacement features new internal gauge components from a different manufacturer and are not subject to corrosion. The replacement gauge, along with a comprehensive guide on how to install it will be sent out in MidJanuary.

We will continue to provide you with any updates on when to expect the replacement gauge but wanted to make you aware of this issue as soon as we identified it.

We thank you for your continued support of SILCA and apologize for the inconvenience that this causes. If you have any further concerns or questions please contact service@silca.cc or call us at 317-964-0592.

Sincerely

Josh Poertner President

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