



## NOTICE TO CONSUMERS FROM LOUIS GARNEAU SPORTS INC.

St-Augustin-de-Desmaures, September 19, 2014

### LOUIS GARNEAU SPORTS INC. RECALLS P-09 AERODYNAMIC HELMET

Louis Garneau Sports Inc. of St-Augustin-de-Desmaures, Québec, is voluntarily recalling approximately 283 units of the P-09 aerodynamic bicycle helmet. This helmet, certified according to CPSC standards in December 2013, was manufactured in early 2014 and its production was tested internally by both Louis Garneau and its contract manufacturer and externally by independent laboratories and passed all CPSC requirements. During a recent production, the helmet cover part made of a polycarbonate micro-shell failed the manufacturer's head impact tests. Remaining units left from the previous production were then retested and failed the cold condition testing which leads Louis Garneau to think that there may be a degradation of the product over time. In its current version, the helmet may not prevent injuries in the case of a severe accident.

No such incident has been reported at this time, but Louis Garneau Sports Inc. has decided to deploy a preventive recall.

The helmet is sold under the model name **P-09**. It is offered in three colors: 7E5 (White-Blue), 6Y8 (Black-Red) and 6Y9 (White-Silver), the style number is **1405632**. Recalled helmets have a manufacturer's date sticker which reads **Jan 2014**. Helmets having the above mentioned manufacturing date are being recalled. Consumers should immediately stop using these helmets and return them to Louis Garneau Sports for replacement by a similar product or a refund. Helmets having a production date of APRIL 2014 meet quality standards and are not subject to this recall.

Independent Bicycle Dealers nationwide sold these helmets from January 2014 through September 2014 for between \$280 and \$350. Consumers should stop using these helmets immediately.

For more information, consumers should call the customer service of Louis Garneau Sports at 1-800-463-8356 between 8:00 a.m. and 6:00 p.m. EST Monday through Friday. Consumers should call the above number in order to obtain a return authorization number and then mail their helmets to the attention of the customer service. Consumers also can contact Louis Garneau by email at [services@louisgarneau.com](mailto:services@louisgarneau.com) or through their web site at: [www.louisgarneau.com](http://www.louisgarneau.com)

We thank you for your cooperation and apologize for any inconvenience related to this procedure.



**Louis Garneau Sports Inc.**

30, rue des Grands-Lacs, Saint-Augustin-de-Desmaures, Québec, Canada G3A 2E6

Tel.: (418) 878-4135 Fax: (418) 878-4335

Tel.: (800) 463-8356 Fax: (800) 463-5131

[lgs@louisgarneau.com](mailto:lgs@louisgarneau.com)