

### SUPERIOR COURT OF CALIFORNIA COUNTY OF SAN FRANCISCO

### **Document Scanning Lead Sheet**

Oct-01-2012 3:47 pm

Case Number: CGC-12-521659

Filing Date: Oct-01-2012 3:44

Filed by: ROSSALY DELAVEGA

Juke Box: 001 Image: 03786602

**CROSS COMPLAINT** 

WILLIAM K. FLINT et al VS. STRAVA, INC.

001C03786602

#### Instructions:

Please place this sheet on top of the document to be scanned.

1	SCOTT VOELZ (S.B. #181415) O'MELVENY & MYERS LLP	
2	400 South Hope Street	
3	Los Angeles, CA 90071-2899 Telephone: (213) 430-6000	co. Sup.
4	Facsimile: (213) 430-6407	OUNTY OF SAN ESURT
5	DARIN SNYDER (S.B. #136003)	COUNTY OF SAN FRANCISCO  CLERK OF TUE
6	MEGHANN HISCOCKS (S.B. #274766) O'MELVENY & MYERS LLP	CLERK OF THE COURT  Deputy Clerk
7	Two Embarcadero Center, 28 <sup>th</sup> Floor San Francisco, California 94111-3823	Deputy Claring
8	Telephone: (415) 984-8700 Facsimile: (415) 984-8701	oren, -
9	Attorneys for Defendant, Cross-Complainant	
10	Strava, Inc.	
11	SUPERIOR COURT OF THE STATE OF CALIFORNIA	
12	FOR THE COUNTY OF SAN FRANCISCO	
13		
14	WILLIAM K. FLINT I and KATHLEEN B. FLINT	Case No. CGC-12-521659
15	Plaintiffs,	CROSS-COMPLAINT OF STRAVA, INC. FOR:
16	v.	(1) Contractual Indemnification
17		(2) Equitable Indemnification (3) Apportionment of Fault
18	STRAVA, INC.; and DOES 1 through	(4) Declaratory Relief
19	20, inclusive,  Defendant.	
20	STRAVA, INC., a corporation,	
21	Cross-	
22	Complainant,	
23	V.	
24	WILLIAM K. FLINT I AS ADMINISTRATOR FOR THE	
25	ESTATE OF WILLIAM K. FLINT II,	
26	Cross-Defendant.	
27		
28		

CROSS-COMPLAINT OF STRAVA, INC.

Conditions (the "Terms and Conditions"), a true and correct copy of the Terms and Conditions in effect at the time Mr. Flint joined Strava is attached hereto as Exhibit A.

- 7. Among other provisions, the Terms and Conditions contain a section titled "Indemnity" under which William K. Flint II agreed as follows: "You agree to indemnify and hold Strava and its subsidiaries, affiliates, officers, agents, employees, partners, and licensors harmless from any claim or demand, including reasonable attorneys' fees made by any third party due to or arising out of Content you submit, post, transmit or otherwise make available through the Site, your use of the Site, your connection to the Site, your violation of the Terms, or your violation of any rights of another person or entity."
- 8. On June 19, 2010, William K. Flint II died in an accident with an automobile while recklessly riding his bicycle over the posted speed limit, in violation of Section 22350 of the California Vehicle Code, and on the wrong side of the road, in violation of Section 21650 of the California Vehicle Code, on a route in Tilden Park in Orinda, California.
- 9. On June 18, 2012, William K. Flint II's parents brought this wrongful death and personal injury action seeking compensatory damages for Strava's alleged negligence.

## FIRST CAUSE OF ACTION

(Contractual Indemnification)

- 10. Strava realleges and incorporates herein by this reference each and all of the allegations contained in Paragraphs 1 through 9, inclusive, as if set forth in full.
- 11. On October 7, 2009, William K. Flint II agreed to indemnify Strava from any claim or demand, including reasonable attorneys' fees, made by any third party due to his use or connection with the Strava website pursuant to the Terms and Conditions.
- 12. Strava is entitled to reimbursement of any and all defense payments, including reasonable attorneys' fees, that it has paid or will pay in connection with the principal action, in an amount to be proven at trial.

### **SECOND CAUSE OF ACTION**

(Equitable Indemnification)

- 13. Strava realleges and incorporates herein by this reference each and all of the allegations contained in Paragraphs 1 through 12, inclusive, as if set forth in full.
- 14. The principal action alleges, among other things, negligent conduct entitling Plaintiffs to compensatory damages against Strava. Strava contends that it is not liable for the damages alleged in the principal action because these damages were not the result of negligent conduct or of a negligent failure to act by Strava, but rather by the acts and negligence of William K. Flint II.
- 15. If Strava is found in some manner responsible to Plaintiffs or to anyone else as a result of William K. Flint II's use of the Strava website and/or applications, Strava's liability would be based solely upon a derivative form of liability not resulting from Strava's conduct, but only from an obligation imposed upon it by law; therefore, Strava would be entitled to complete indemnity from Cross-Defendant.

# **THIRD CAUSE OF ACTION**

(Apportionment of Fault)

- 16. Strava realleges and incorporates herein by this reference each and all of the allegations contained in Paragraphs 1 through 15, inclusive, as if set forth in full.
- 17. Cross-Defendant was responsible, in whole or in part, for the injuries, if any, suffered by William K. Flint II and for Plaintiffs' alleged losses and damages.
- 18. If Strava is held liable to Plaintiffs, Cross-Defendant should be required to pay a share of Plaintiffs' judgment which is in proportion to the comparative negligence of Cross-Defendant in causing Plaintiffs' damages.

# **FOURTH CAUSE OF ACTION**

(Declaratory Relief on Duty to Indemnify)

19. Strava realleges and incorporates herein by this reference each and all of the allegations contained in Paragraphs 1 through 18, inclusive, as if set forth in full.

- 20. An actual controversy has arisen and now exists between Strava and the Estate concerning whether the Estate was the legal cause of any injuries and damages sustained by Plaintiffs such that the Estate must indemnify Strava against the claims, and each of them, alleged in the principal action.
- 21. An actual controversy has arisen and now exists between Strava and the Estate concerning whether the Estate is obligated under the Terms and Conditions to indemnify Strava against the claims, and each of them, alleged in the principal action.

WHEREFORE, Strava prays for judgment in its favor and against the Estate as follows:

- a. For total and complete indemnity for any judgments rendered against Strava;
- b. For judgment in a proportionate share from the Estate;
- c. For a judicial determination that the decedent, and thereby his Estate, was the legal cause of any injuries and damages sustained by Plaintiffs and that the Estate indemnify Strava, completely;
- d. For a judicial determination that the decedent, and thereby his Estate, is obligated under the Terms and Conditions to indemnify Strava against the claims alleged in the principal action and to pay any attorneys' fees and costs of Strava relating to such claims;
- e. For such other relief as is fair, just, and equitable.

1	Dated: October 1, 2012	
2		Respectfully submitted,
3		O'MELVENY & MYERS LLP DARIN SNYDER
4		SCOTT VOELZ MEGHANN HISCOCKS
5		WIEGHANN HISCOCKS
6		
7		Darin Snyder
8		Darin Snyder Attorneys for Defendant and Cross- Complaint Strava, Inc.
9		
10		
11		
12		
13		
14		
15		·
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		
26		
27		
28		
	6	

CROSS-COMPLAINT OF STRAVA, INC.

# **EXHIBIT A**

### TERMS OF USE

This site and the services available in connection with this site (the "Site") are made available to you by Strava, Inc. ("Strava") subject to these terms and conditions, including those set forth in the *Strava Privacy Policy* (the "Terms"). By accessing, using or downloading any materials from the Site, you agree to follow and be bound by the Terms, which may be updated by Strava from time to time without notice to you. You can review the most current version of the Terms at any time at Terms of Use. Strava and its third party providers may make improvements and/or changes in the products, services, features, programs, and prices described in this Site at any time without notice. Certain provisions of the Terms may be supplemented or superseded by expressly designated legal notices or terms located on particular pages at this Site. The Site is not intended for and is not designed to attract children under 13 years of age. If you do not agree with the Terms, please do not use this Site. BY CONTINUING TO USE THE SITE, YOU ARE INDICATING YOUR AGREEMENT TO THE TERMS AND ALL REVISIONS THEREOF.

Strava reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, the Site or any portion thereof with or without notice. You agree that Strava shall not be liable to you or to any third party for any modification, suspension or discontinuance of the Site or any portion thereof.

### REGISTRATION

To use the services available on the Site, you must complete the membership registration form. You agree to: (a) provide true, accurate, current and complete information about yourself as prompted by the Site's registration form ("User Data") and (b) maintain and promptly update the User Data to keep it accurate and current. You agree that Strava mayuse your User Data to provide services on the Site for which you have expressed interest. If you provide any information that is inaccurate or not current, or Strava has reasonable grounds to suspect that such information is inaccurate or not current, Strava has the right to suspend or terminate your account and refuse any and all current or future use of the Site. In consideration of your use of the Site, you represent that you are of legal age to form a binding contract and are not a person barred from receiving services under the laws of any applicable jurisdiction.

### **Payments**

If you choose to become a member of Strava, you must designate and provide information about your preferred payment method (e.g., credit card, online payment service or any other payment method made available by Strava) ("Payment Method"). You may switch to a different Payment Method or update your information by visiting the "Modify Membership" page under your main account page or by contacting us by email at membership@strava.com. You will immediately be charged for your membership fees after you click "Submit" on the confirmation page and your account will be activated to "Strava Member" status. You agree to pay all membership fees and other charges incurred in connection with your username and password for your Strava account.

### Fees and Renewals

You may elect to pay membership fees on a monthly or annual basis. All membership fees are payable in advance. Membership fees will be billed automatically to the Payment Method at the start of the monthly or annual period, as applicable, and will auto-renew until your membership is terminated. The renewal membership fees will be the same as the initial charges unless you are otherwise notified in advance. You authorize Strava to charge your Payment Method for the appropriate membership charges and fees and for any other purchases you elect to make via the Site. Strava reserves the right to increase membership fees or to institute new fees at any time upon reasonable notice posted in advance on this Site. Members changing from monthly to annual memberships will have the annual rates take effect at the beginning of the next billing date. If you upgrade your membership or add new categories of service to your account, such changes may result in a new billing date effective upon the date you elect such upgrade or addition. ALL PURCHASES ARE FINAL AND NO REFUND WILL BE GIVEN FOR UNUSED PORTIONS

OF YOUR INITIAL OR ANY RENEWAL MEMBERSHIP PERIOD.

### Cancellation

You may cancel your membership by visiting the "Cancel Membership" page under your main account page or by contacting us by email at membership@strava.com. The cancellation of a membership will go into effect at the end of your current billing cycle, and you will have the same level of access to the Site through the remainder of such billing cycle. When your membership ends, your account will enter "Strava Lite" mode, and you can continue to upload unlimited activities to Strava and have full access to your last 3 activities submitted. No refunds or credits will be provided by Strava upon cancellation. You can renew your subscription at anytime without opening a new account, provided that additional fees may apply if you decide to renew membership at a later date.

### **USER CONDUCT**

You are solely responsible for maintaining the confidentiality of the password associated with your account and for restricting access to your password and to your computer while logged into the Site. You accept responsibility for all activities that occur under your account or from your computer. We endeavor to use reasonable security measures to protect against unauthorized access to your account. We cannot, however, guarantee absolute security of your account, your Content or the personal information you provide, and we cannot promise that our security measures will prevent third-party "hackers" from illegally accessing the Site or its contents. You agree to immediately notify Strava of any unauthorized use or your account or password, or any other breach of security, and to accept all risks of unauthorized access to the User Data and any other information you provide to Strava. You understand that all information, data, text, software, sound, photographs, graphics, video, messages, tags, or other materials ("Content"), whether publicly posted or privately transmitted, available in connection with the Site are the sole responsibility of the person from whom such Content originated. This means that you, and not Strava, are entirely responsible for all Content that you upload, post, email, transmit or otherwise make available via the Site. Strava does not control or monitor the Content posted to the Site by others and, as such, does not guarantee the accuracy, integrity or quality of such Content. You understand that by using the Site, you may be exposed to Content that is offensive, indecent or objectionable. Under no circumstances will Strava be liable in any way for any Content, including, but not limited to, any errors or omissions in any Content, or any loss or damage of any kind incurred as a result of the use of any Content posted, emailed, transmitted or otherwise made available on the Site. You agree to not use the Site to: (a) upload, post, email, transmit or otherwise make available any Content that is unlawful, harmful, threatening, abusive, harassing, tortious, defamatory, vulgar, obscene, libelous, invasive of another's privacy, hateful, or racially, ethnically or otherwise objectionable; (b) harm minors in any way; (c) impersonate any person or entity, including, but not limited to, a Strava official, forum leader, guide or host, or falsely state or otherwise misrepresent your affiliation with a person or entity; (d) upload, post, email, transmit or otherwise make available any Content that you do not have a right to make available under any law or under contractual or fiduciary relationships; (e) upload, post, email, transmit or otherwise make available any Content that infringes any patent, trademark, trade secret, copyright or other proprietary rights of any party; (f) upload, post, email, transmit or otherwise make available any unsolicited or unauthorized advertising, promotional materials. "junk mail," "spam," "chain letters," "pyramid schemes," or any other form of solicitation; (g) upload, post, email, transmit or otherwise make available any material that contains software viruses or any other computer code, files or programs designed to interrupt, destroy or limit the functionality of any computer software or hardware or telecommunications equipment; (h) interfere with or disrupt the Site or servers or networks connected to the Site, or disobey any requirements, procedures, policies or regulations of networks connected to the Site; and/or (i) intentionally or unintentionally violate any applicable local, state, national or international law. You specifically agree not to access (or attempt to access) the Site or the Content through any automated means (including the use of any script, web crawler, robot, spider, or scraper), and that you will not forge or manipulate identifiers in order to disguise the origin of any access (or attempted access) to the Site.

You acknowledge that Strava may or may not pre-screen or monitor Content, but that Strava and its designees shall have the right (but not the obligation) in their sole discretion to pre-screen, monitor, refuse or remove any Content that is available via the Site. Without limiting the foregoing, Strava and its designees shall have the right to remove any Content that violates the Terms or is otherwise objectionable. You agree that you must evaluate, and bear all

risks associated with, the use of any Content available in connection with the Site, including any reliance on the accuracy, completeness, or usefulness of such Content.

You acknowledge, consent and agree that Strava may access, preserve and disclose your User Data, Payment Method information and other Content if required to do so by law or in a good faith belief that such access preservation or disclosure is reasonably necessary to: (a) comply with legal process; (b) enforce the Terms; (c) respond to claims that any Content violates the rights of third parties; (d) respond to your requests for customer service; or (e) protect the rights, property or personal safety of Strava, its users and the public. Subject to the foregoing, Strava will use reasonable efforts to maintain the confidentiality of your User Data and Payment Method information.

The Site is for your personal and noncommercial use. You may not modify, copy, distribute, transmit, display, perform, reproduce, publish, license, create derivative works from, transfer or sell for any commercial purposes any portion of the Site, use of the Site or access to the Site.

You understand that use of certain features of the Site may require you to purchase third party equipment or materials (e.g., GPS systems). While Strava may recommend the equipment or materials of certain third party suppliers, Strava shall have no responsibility for your acquisition or use of any third party equipment or materials and does not guarantee that third party equipment or materials will function with the Site or will be error-free.

### CONTENT SUBMITTED TO THE SITE

Strava does not claim ownership of Content you may submit or make available for inclusion on the Site. However, with respect to Content you submit or make available for inclusion on the Site (other than User Data or Payment Method information), you grant Strava a worldwide, perpetual, irrevocable, royalty-free and non-exclusive license, as applicable, to use, distribute, reproduce, modify, adapt, publicly perform and publicly display and otherwise exploit such Content on the Site for the purposes of providing and promoting the Site and the features and services available on the Site.

The Site may provide you with the option of making certain Content that you submit to the Site as private or available only to select users of the Site. If, upon submission of Content to the Site, you initially elect to mark such Content as private or available for a limited group of users, Strava will maintain the privacy of such Content in accordance with your election. However, if you do not elect to mark your Content as private or available for a limited group of users, or later change such designation to allow such Content to be made generally available, Strava can not and does not guarantee the privacy of such Content.

# DEALINGS WITH THIRD PARTY SERVICE PROVIDERS AND ADVERTISERS

Third party product and service offerings made available for purchase by you on the Site are made and offered directly by the applicable third party service provider or advertiser. When you purchase any such product or service offering through the Site, you acknowledge that you are contracting directly with the applicable third party service provider or advertiser and not with Strava. Your correspondence or business dealings with, or participation in promotions of, third party service providers or advertisers found on or through the Site, including payment and delivery of related goods or services, and any other terms, conditions, warranties or representations associated with such dealings, are solely between you and such third party service provider or advertiser. Although we are interested in receiving feedback regarding our third party service providers and advertisers and their products and services, and may from time to time assist you in your dealings with such third party service providers and advertisers, Strava is not responsible for the performance or nonperformance of any third party service provider or advertiser. You are in no way obligated to use or transact business with any particular third party service provider or advertiser that appears on the Site. YOU AGREE THAT STRAVA SHALL NOT BE LIABLE FOR ANY LOSS OR DAMAGES OF ANY KIND INCURRED BY YOU AS THE RESULT OF ANY OF YOUR DEALINGS WITH THIRD PARTY SERVICE PROVIDERS OR ADVERTISERS AVAILABLE ON THE SITE.

# **LINKS**

The Site may provide, or third parties may provide, links to other Internet sites or resources. Because Strava has no control over such sites and resources, you acknowledge and agree that Strava is not responsible for the availability of such external sites or resources, and does not endorse and is not responsible or liable for any Content, advertising, products or other materials on or available from such sites or resources.

You are granted a limited, non-exclusive right to create a text hyperlink to the Site, provided such link does not portray Strava or any of its products or services in a false, misleading, derogatory or otherwise defamatory manner, and provided further that the linking site does not contain any pornographic, illegal, offensive, harassing or otherwise objectionable material. You are further granted a right to implement any RSS feeds located on the Site for your personal, non-commercial use, solely as described on the Site. We reserve the right to revoke these licenses generally, or your right to use specific links or RSS feeds, at any time, with or without cause.

### INTERACTIONS WITH SITE USERS

The Site functions as a venue to connect members in a virtual information place. As a neutral facilitator, Strava is not directly involved in the actual transactions between members of the Site. As a result, Strava has no control over the truth, accuracy, quality, legality, or safety of postings made by users of the Site. Strava shall have no responsibility to confirm the identity of members. Strava shall also have no responsibility to confirm or verify the qualifications, background, or abilities of users of the Site. You shall at all time exercise common sense and good judgment when dealing with any user of the Site.

If you elect to use our "share-a-ride" service or similar Site features for informing a friend about our Site or for emailing a ride or other information to a friend, Strava will require you to provide your friend's contact information and/or email address. Strava will automatically send that friend a one-time email. Strava may store the information you provide for a period of time, provided that Strava will use such information only to identify if your friend is or later becomes a member of Strava. You represent that you are authorized to provide any third party email address or other information that you provide to Strava.

# **ELECTRONIC COMMUNICATIONS**

The Site may provide you with the ability to send e-mails, post messages to user forums, enter chat rooms, speak via Internet voice connections or send similar messages and communications to third party service providers, advertisers, other users and/or Strava. You agree to use communication methods available on the Site only to send communications and materials related to the subject matter for which Strava provided the communication method, and you further agree that all such communications by you shall be deemed your Content and shall be subject to and governed by the Terms. By using any of the communications methods available on the Site, you acknowledge and agree that (a) all communications methods constitute public, and not private, means of communication between you and the other party or parties, (b) communications sent to or received from third party service providers, advertisers or other third parties are not be endorsed, sponsored or approved by Strava (unless expressly stated otherwise by Strava) and (c) communications are not pre-reviewed, post-reviewed, screened, archived or otherwise monitored by Strava in any manner, though Strava reserves the right to do so at any time at its sole discretion in accordance with the Terms. You agree that all notices, disclosures and other communications that we provide to you electronically shall satisfy any legal requirement that such communications be in writing.

### PROPRIETARY RIGHTS

You acknowledge and agree that the Site, any necessary software used in connection with the Site (if any) and any Content available on the Site contain proprietary and confidential information that is protected by applicable

intellectual property and other laws. Except as expressly permitted by applicable law or authorized by Strava or applicable third party service providers or advertisers, you agree not to modify, rent, lease, loan, sell, distribute or create derivative works based on the Site, the software or Content available on the Site (other than Content that you may submit), in whole or in part.

Strava grants you a personal, non-transferable and non-exclusive right and license to access and use the Site; provided that you do not (and do not allow any third party to) copy, modify, create a derivative work from, reverse engineer, reverse assemble or otherwise attempt to discover any source code, sell, assign, sublicense, grant a security interest in or otherwise transfer any right in the Site. You agree not to access the Site by any means other than through the interface that is provided by Strava for use in accessing the Site.

The term STRAVA, the Strava logo and other Strava logos and product and service names are the exclusive trademarks of, and are owned by, Strava, Inc., and you may not use or display such trademarks in any manner without Strava's prior written permission. Any third party trademarks or service marks displayed on the Site are the property of their respective owners.

Strava reserves all rights not expressly granted hereunder.

### CLAIMS OF COPYRIGHT INFRINGEMENT

If you have reason to believe any part of the Content of the Site infringes the copyrights of others, please notify our Copyright Agent immediately using the contact information provided below. It is our policy to investigate any allegations of copyright infringement brought to our attention. We reserve the right in our sole discretion to immediately suspend and/or terminate access to any Site by any user who is alleged to have posted infringing materials or a link to infringing materials on the Site and to immediately remove or disable the allegedly infringing Content or link.

If you are the copyright owner (or are authorized to act on behalf of the copyright owner), please notify our Copyright Agent immediately if you believe that (a) any Content displayed on the Site infringes your copyright or (b) any link posted on the Site links to materials that infringe your copyright. As soon as we receive your notice of claimed infringement, in the form described below, we will promptly remove or disable access to the materials that are claimed to be infringing (or the subject of infringing activity). Your notice must be in writing and must include the following: a description of the copyrighted work you believe has been infringed (or if you believe multiple copyrighted works have been infringed, a representative list); a description of the material you believe is infringing or the subject of infringing activity, together with enough information to permit us to locate the material on the applicable Site; enough information to permit us to contact you, such as, your name, address, telephone number and, if available, e-mail address; a statement that you have a good faith belief that the allegedly infringing use of the material was not authorized by the owner of the exclusive right that is allegedly infringed (the "copyright owner"), an agent for the copyright owner, or by law; a statement that all of the information you have provided is accurate; and a statement, made under penalty of perjury, that you are the copyright owner or are authorized to act on behalf of the copyright owner. Your notice must be signed (physically or electronically) and must be addressed as follows:

Copyright Agent

c/o Strava, Inc.

PO Box 32

Hanover, NH 03755

E-mail: support@strava.com

### YOUR FEEDBACK

We welcome your comments, feedback, suggestions, and other communications regarding the Site and the information and services we make available through the Site (collectively, "Feedback"). While you are not obligated

to provide Feedback, in the event that you provide Feedback, you hereby grant to Strava a worldwide, non-exclusive, transferrable, assignable, sub-licenseable, perpetual, irrevocable, royalty-free license to copy, distribute, create derivative works of, publicly display and perform and otherwise exploit such Feedback and to use, make, have made, sell, offer for sale, import and export products and services based on such Feedback. For this reason, we ask that you not send Strava any Feedback that you do not wish to license to us as set forth above.

### DISCLAIMER OF WARRANTIES AND LIABILITY

THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND CONTENT AVAILABLE ON THE SITE IS PROVIDED TO YOU "AS IS" AND WITHOUT WARRANTY. STRAVA AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND LICENSORS HEREBY DISCLAIM ALL WARRANTIES WITH REGARD TO SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND CONTENT. INCLUDING. WITHOUT LIMITATION, ALL IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT. STRAVA AND ITS SUBSIDIARIES, AFFILIATES, OFFICERS, EMPLOYEES, AGENTS, PARTNERS AND LICENSORS MAKE NO WARRANTY THAT (a) THE SERVICE WILL MEET YOUR REQUIREMENTS; (b) THE SERVICE WILL BE UNINTERRUPTED. TIMELY, SECURE OR ERROR-FREE; (c) THE RESULTS THAT MAY BE OBTAINED FROM THE USE OF THE SERVICE WILL BE ACCURATE OR RELIABLE; (d) THE QUALITY OF ANY PRODUCTS, SERVICES, INFORMATION OR OTHER MATERIAL PURCHASED OR OBTAINED BY YOU THROUGH THE SERVICE WILL MEET YOUR EXPECTATIONS; AND (e) ANY ERRORS IN THE SITE WILL BE CORRECTED. YOU EXPRESSLY AGREE THAT STRAVA IS NOT PROVIDING MEDICAL ADVICE VIA THE SITE. THE CONTENT PROVIDED THROUGH THE SITE, INCLUDING ALL TEXT, PHOTOGRAPHS, IMAGES, ILLUSTRATIONS, GRAPHICS, AUDIO, VIDEO AND AUDIO-VIDEO CLIPS, AND OTHER MATERIALS, WHETHER PROVIDED BY US OR BY OTHER ACCOUNT HOLDERS OR THIRD PARTIES IS NOT INTENDED TO BE AND SHOULD NOT BE USED IN PLACE OF (a) THE ADVICE OF YOUR PHYSICIAN OR OTHER MEDICAL PROFESSIONALS, (b) A VISIT, CALL OR CONSULTATION WITH YOUR PHYSICIAN OR OTHER MEDICAL PROFESSIONALS, OR (c) INFORMATION CONTAINED ON OR IN ANY PRODUCT PACKAGING OR LABEL. SHOULD YOU HAVE ANY HEALTH RELATED QUESTIONS, PLEASE CALL OR SEE YOUR PHYSICIAN OR OTHER HEALTHCARE PROVIDER PROMPTLY, SHOULD YOU HAVE AN EMERGENCY, CALL YOUR PHYSICIAN OR 911 IMMEDIATELY. YOU SHOULD NEVER DISREGARD MEDICAL ADVICE OR DELAY IN SEEKING MEDICAL ADVICE BECAUSE OF ANY CONTENT PRESENTED ON THIS SITE, AND YOU SHOULD NOT USE THE SITE OR ANY CONTENT ON THE SITE FOR DIAGNOSING OR TREATING A HEALTH PROBLEM, THE TRANSMISSION AND RECEIPT OF OUR CONTENT, IN WHOLE OR IN PART, OR COMMUNICATION VIA THE INTERNET, E-MAIL OR OTHER MEANS DOES NOT CONSTITUTE OR CREATE A DOCTOR-PATIENT, THERAPIST-PATIENT OR OTHER HEALTHCARE PROFESSIONAL RELATIONSHIP BETWEEN YOU AND STRAVA.

IN NO EVENT SHALL STRAVA BE LIABLE TO YOU OR ANY THIRD PARTY FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN ANY WAY CONNECTED WITH (a) YOUR USE OF THE SITE, (b) YOUR DEALINGS WITH THIRD PARTY SERVICE PROVIDERS OR ADVERTISERS AVAILABLE THROUGH THE SITE, (c) ANY DELAY OR INABILITY TO USE THE SITE EXPERIENCED BY YOU, OR (d) ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES OR CONTENT OBTAINED THROUGH THE SITE, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, EVEN IF STRAVA HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

### **INDEMNITY**

You agree to indemnify and hold Strava and its subsidiaries, affiliates, officers, agents, employees, partners and licensors harmless from any claim or demand, including reasonable attorneys' fees, made by any third party due to or arising out of Content you submit, post, transmit or otherwise make available through the Site, your use of the Site, your connection to the Site, your violation of the Terms, or your violation of any rights of another person or

entity.

### **TERMINATION**

You agree that Strava may, under certain circumstances and without prior notice, immediately terminate your account and/or access to the Site. Cause for such termination shall include, but not be limited to. (a) breaches or violations of the Terms or other incorporated agreements or guidelines, (b) requests by law enforcement or other government agencies, (c) a request by you (self-initiated account deletions), (d) discontinuance or material modification to the Site (or any portion thereof), (e) unexpected technical or security issues or problems, (f) extended periods of inactivity, and/or (g) nonpayment of any fees owed by you in connection with the Site. Termination of your account may include (x) removal of access to all offerings within the Site, (y) deletion of your information, files and Content associated with or inside your account, and (z) barring of furtheruse of the Site. Further, you agree that all terminations for cause shall be made in Strava's sole discretion and that Strava shall not be liable to you or any third party for any termination of your account or access to the Site.

### APPLICABLE LAWS

This Site is controlled by Strava from its offices within the United States of America. Strava makes no representation that the Content in the Site or the Site are appropriate or available for use in other locations, and access to them from territories where their content or use is illegal is prohibited. Those who choose to access this Site from locations outside of the United States do so on their own initiative and are responsible for compliance with applicable local laws. You may not use or export the Content in violation of U.S. export laws and regulations. Any action related to the Site, the Content or the Terms shall be governed by California law and controlling U.S. federal law, without regard to conflicts of laws thereof. You hereby consent and submit to the exclusive jurisdiction and venue in the state and federal courts located in Santa Clara County, California for any legal proceedings related to the Site or the Terms. If any party hereto brings any suit or action against another for relief, declaratory or otherwise, arising out of these Terms, the prevailing party will have and recover against the other party, in addition to all court costs and disbursements, such sum as the court may adjudge to be reasonable attorneys' fees. Except to the extent prohibited by applicable law, the parties agree that any claim or cause of action arising out of or related to use of the Site or the Terms must be filed within one (1) year after such claim or cause of action arose or be forever barred. Sections 9, 11, 12, 13, 15 and 16 shall survive termination of your account and/or the Terms.

### **GENERAL**

You agree that no joint venture, partnership, employment or agency relationship exists between you and Strava as a result of the Terms or your use of the Site. The Termsconstitute the entire agreement between you and Strava with respect to your use of the Site. The failure of Strava to exercise or enforce any right or provision of the Terms shall not constitute a waiver of such right or provision. If any provision of the Terms is found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of the Terms remain in full force and effect. You may not assign, delegate or otherwise transfer your account or your obligations under these Terms without the prior written consent of Strava. Strava has the right, in its sole discretion, to transfer or assign all or any part of its rights under these Terms and will have the right to delegate or use third party contractors to fulfill its duties and obligations under these Terms and in connection with the Site. Strava's notice to you via email, regular mail or notices or links on the Site shall constitute acceptable notice to you under the Terms. A printed version of the Terms and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to the Termsto the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. Section titles and headings in the Terms are for convenience only and have no legal or contractual effect. Any rights not expressly granted herein are reserved.

# SUPPORT AND QUESTIONS

We will provide support to you related to the Site via the following methods:

Website (http://support.strava.com)

Email (support@strava com)

Blog (http://blog.strava.com) Message Boards

We strive to respond to support requests within 48 hours after the request is placed.

If you have any questions regarding these Terms, please contact us by email at support@strava.com.

Copyright © 2009, Strava, Inc.