2/28/2014 NBDA



TREK BICYCLE (BONTRAGER)

BRAND SOURCE

How do you *primarily* purchase this brand

O Directly From the Brand Owner

O From a 3rd Party Supplier(Distributor)

	Give them a grade!				
	Α	В	С	D	F
PROFITABILITY - TURNS					
Product Availability	0	0	0	0	0
On-Time Shipping	0	0	0	0	0
Order Accuracy	0	0	0	0	0
Shipping Quality	0	0	0	0	0
Return Policy	0	0	0	0	0
(Pre/Back) Order Mgmt.	0	0	0	0	0
PROFITABILITY - MARGIN					
Program Advantage	0	0	0	0	0
Shipping Terms	0	0	0	0	0
Credit Terms	0	0	0	0	0
Sustainable Margins	0	0	0	0	0
IBD Channel Support	0	0	0	0	0
Warehouse Flexibility	0	0	0	0	0
SERVICE TO DEALER					
Friendliness/Professionalism	0	0	0	0	0
Education/Information	0	0	0	0	0
Availability/Responsiveness	0	0	0	0	0
Cooperation vs. Coersion	0	0	0	0	0
Use of Technology	0	0	0	0	0
Warranty Support	0	0	0	0	0
CUSTOMER VALUE					
Product Quality	0	0	0	0	0

		NBDA					
Warranty	0	0	0	0	0		
Visual Appeal	0	0	0	0	0		
Compared to Competitors	0	0	0	0	0		
Rate of Change	0	0	0	0	0		
Cross-Compatibility	0	0	0	0	0		
BRAND VALUE							
Public Reputation	0	0	0	0	0		
Public Website	0	0	0	0	0		
Captive Marketing	0	0	0	0	0		
Mass Marketing	0	0	0	0	0		
POP Displays	0	0	0	0	0		
Control of Distribution	0	0	0	0	0		
					Submit		

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