**IMPORTANT NOTICE TO ALL EBIKE DEALERS LOCATED IN STORM RAVAGED AREAS IMPACTED BY HURRICAN IAN**

From the National Bicycle Dealers Association and Human Powered Solutions

Be aware: lithium-ion battery packs used to power electric bicycles and scooters suffer damage that will compromise their safety and stability if partially or totally submerged in water. This damage can be even more severe if the battery packs are submerged in salt water, as you would expect from storm surge associated with Hurricane Ian.

Please check your inventory. If you have battery packs that have been partially or totally submerged in flood water during the storm, we advise that you carefully remove all affected battery packs to a safe location, OUTDOORS, such as a parking lot, away from your store and any other flammable materials.

We urge that you notify your local fire department that you have a quantity of potentially dangerous lithium-ion battery packs giving the fire department the exact location of the battery packs.

Solicit advice from the fire department as to what to do next.

**UNDER NO CIRCUMSTANCES SHOULD YOU ATTEMPT TO RECHARGE A LITHIUM-ION BATTERY PACK THAT HAS BEEN PARTIALLY OR TOTALLY SUBMERGED IN WATER. ATTEMPTING TO CHARGE A COMPROMISED LITHIUM-ION BATTERY PACK CAN RESULT IS A VERY DANGEROUS FIRE THAT GENERATES SIGNIFICANT HEAT, TOXIC GASSES AND IS EXTREMELY DIFFICULT TO CONTROL.**

The E-Bike industry’s recycling partner, Call2Recycle, is available should you need help with safely handling damaged E-Bike batteries. Please reach out to [ebikeprogram@call2recycle.org](mailto:ebikeprogram@call2recycle.org) if you need assistance.

We have crafted a safety notice aimed at consumers that you can send to your customer base if you are able. [You can get that document here.](https://www.dropbox.com/s/iajvehbv75z0o6k/Consumer%20submerged%20battery%20advisory%2C%2029Sep2022.docx?dl=0)

Please stay tuned for further advice.

Thank you.

For inquiries or more information, contact [compliancyteam@nbda.com](mailto:compliancyteam@nbda.com).

About the National Bicycle Dealers Association:

The [National Bicycle Dealers Association (NBDA)](https://nbda.com/) is the bicycle industry retailer association formed in 1946, representing and empowering specialty bicycle dealers in the United States through education, communications, research, advocacy, member discount programs, and promotional opportunities.

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About Human Powered Solutions:

The [Human Powered Solutions](https://humanpoweredsolutions.com/) Consultancy possesses a unique skill set that includes pedal only, electric assist, electric component, connectivity and communication product and system design, manufacturing, and management. In addition, they have extensive industry and consumer research experience and data and insights on retail dealers.